

BLI-Cancellation and postponement policy

Postponement

Students who wish to postpone the start of a course must notify BLI beforehand. A new letter of acceptance will then be issued for a later date free of charge.

Cancellations

All notices of cancellation must be given in writing by mail, fax, or e-mail stating that you intend to withdraw from the program you have registered for. The registration and the accommodation placement fees are non refundable.

If a student is obliged to cancel his/her program due to visa refusal, all money already paid minus the registration and accommodation fee, will be reimbursed. Note that BLI needs receive the Canadian **original** letter of refusal.

Students must fall within the following guidelines to be eligible for reimbursement:

Before program start date

- a) Less than 10 days after submitting your registration · 100% of the tuition fee.
- b) 31 days or more before the program starts 70% of the tuition fee.
- c) If the student cancels less than 30 days before the program start date: 60% of the tuition fee.

After program start date

- a) Between 1-10% of the program · 50% of the tuition fee.
- b) Between 11 – 24% of the program · 30% of the tuition fee.
- c) 25% or more of the program · 0% of the tuition fee.

Students can upgrade but not downgrade their program. e.g. If the student wants to reduce the lessons per week, he/she will have to cancel the program and reapply for the new desired schedule and cancellation policy will apply.

If a student comes to Canada with a BLI study permit, he forfeits the right to all refunds.

Homestay refund

Homestay placement fee is non-refundable. Students must give 2 weeks notice in writing to the homestay coordinator if they wish to change their homestay. A refund will be made of 100% of the unused homestay fee.

Time to process refund

If he/she is eligible for a refund under the conditions above, you will be reimbursed within the 45- working day period following the receipt of written notice of cancellation.

Please note that the registration and accommodation fees are non refundable under any circumstance